

Vault Managed Services & Support

Close the Gap Between CAD & IT with D3's Managed Services

93% of companies that lost their data center for 10 days or more due to a disaster filed for bankruptcy within one year of the disaster.

50% of businesses that found themselves without data management for this same time period filed for bankruptcy immediately.

~ National Archives & Records Administration in Washington

Founded by those who worked in the industry, we understand that engineering data is critical to any manufacturing business. D3's team of experts with diverse experiences in managing CAD environments currently manage over a hundred Vaults per year and has focused on helping companies with their data management since

Vault Managed Services & Support Plan

In addition to subscription, D3 offers professional Vault Managed Services & Support to reduce engineering downtime, data loss and maintain optimal performance of mission critical engineering project data.

What's Included



Preventative Maintenance*



Data Management Support



Vault Server Support



Vault End-User Support



Yearly Vault Upgrade to New Releases

* Vault indexing to optimize performance

Audit of system logs related to Vault, SQL, IIS, iFilters, Http

Vault diagnostics to uncover performance risk and system health

Verify backup plan and activities support disaster recovery plan



Specialization
Product Design & Manufacturing
Architecture, Engineering &
Construction
Fusion Lifecycle

Phone: 877.731.7171 and Dial 1

Email: Support@TeamD3.com

Live Chat: www.TeamD3.com/support

Support Hours: 7:00am-7:00pm CT, M-F